



16 June 2022

[Redacted]

Dear [Redacted]

Official Information Act Request – Covid Cases

Thank you for your official information request.

The Waikato DHB is not undertaking any research projects involving primary care organisations calling COVID-19 positive cases, so we are not able to answer your questions in regards to any research project. We are therefore refusing your request pursuant to section 18(e) of the Official Information Act because the requested document does not exist.

The Waikato DHB Care in the Community response to COVID-19 is a multi-agency response. This involves calls from their enrolled patient's General Practise Team or delegate, and welfare calls to support COVID-19 positive cases in their recovery. This has been guided by the national Care in the Community programme and framework as led by the Ministry of Health.

There are services and support to assist the community whilst isolating with COVID-19 which is available to them as outlined in the links below:

<https://covid19.health.nz/advice/covid-19-support>.

<https://www.health.govt.nz/covid-19-novel-coronavirus/covid-19-information-health-professionals/caring-people-covid-19-community>

Waikato DHB supports the open disclosure of information to assist community understanding of how we are delivering publically funded healthcare. This includes the proactive publication of anonymised Official Information Act responses on our website from 10 working days after they have been released.

You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at www.ombudsman.parliament.nz or free phone 0800 802 602.

Yours sincerely

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